WARRANTY

MORZZE

Beyond Excellence...

WARRANTY

Granite Kitchen Sink

www.morzze.com

Register your Morzze Product Online and Get 3 months extended warranty FREE!

Extended warranty for 3 months is applicable only when you will register on **www.morzze.com** within 30 days from the date of purchase.

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12 Months Limited Warranty

Granite Kitchen Sink Warranty

Morzze products are manufactured and tested to the highest quality standards.

Morzze extends this limited warranty of **Twelve (12) Months** to the original purchaser for personal household use of the "**Granite Kitchen Sink**" in its original location only.

The warranty is non-transferable.

All the repairs / replacement of the product will be done off-site only. No services will be provided on-site.

Product replacement does not include transportation cost, installation cost, or any other charges for such items as diagnosis or replacement of any component part, faucet or any other expenses.

Morzze reserves the right to examine the product and its installation prior to replacement.

Any crack, breakage, calcium scaling, rust or scratch are not covered under warranty.

Any Accessories are not covered in warranty.

Surface Finish is not covered under warranty.

Warranty will void if Repair of the product is done by unauthorized repair centre or person.

Morzze warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the 12 Months from the date of purchase.

The warranty commences from the initial date of purchase by the owner, from an authorized Morzze dealer, through the 12 Months.

Any product reported to the authorized dealer or to Morzze as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Morzze.

This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount, unauthorized dealers, and / or sold on clearance.

The warranty will be void if the user is unable to furnish the proof of purchase i.e. original invoice copy.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product.

Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

Morzze recommends that all Morzze products are installed by fully licensed trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

Morzze will not be liable for any damages, death, injuries, health or any consequential damages of whatsoever nature to any person or property by use or operation of the Product. Maximum liability (direct and indirect) of Morzze will be limited to the amount paid by the Customer at the time of purchase.

This warranty does not cover damage or failure caused by modification of the product or use of non-genuine parts which are not approved by Morzze.

This warranty does not cover damage or failure to the product due to an abnormally corrosive alkaline / acidic atmosphere.

This warranty does not cover Outdoor Installation.

This warranty does not cover commercial use of any Morzze product.

This warranty does not cover any free gifts included with purchase.

All incidental or consequential damages are specifically excluded.

This warranty does not cover Rubber, Plastic, Glass, consumable parts, metal parts etc.

This warranty does not cover shipping charges, labour charges or costs of removal and reinstallation of said product.

This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage, or other consequential damages, and Morzze accepts no liability for such damages.

Morzze has the right to change, modify, and/or update the warranty policy at any time. For the latest, most up to date comprehensive warranty, go to www.morzze.com/warranty

Note: Warranty will be void if the product is not used as per the suggested application. The warranty will not be applicable if product failure is caused by certain unusual conditions such as Water Logging, Misuse, Transit Damage during purchase, lightning, acts of God, or while in transit to or from the service centre. The warranty obligation does not also cover charges, if any, incurred on account of services rendered which are outside the ambit of warranty.

This warranty should be deemed to have been issued at Delhi, State of NCT Delhi and courts at Delhi shall have exclusive jurisdiction on matters covered by or following from this warranty and the original purchaser alone shall have a cause of action arising out of the transaction.

Inspection and test report of the Morzze's office/service centre will be treated as final and binding under the warranty for determining defects, repairs/alterations required or carried out, or certifying working of the goods thereafter

Please contact Morzze Customer Service Representative at:
Toll-Free : 1800 11 0123
Email: info@morzze.com
Web: www.morzze.com

In requesting warranty service, please be ready to provide:
1. Proof of purchase
2. A description of the problem

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FIND US!

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